



**CHISINAU  
CITY  
HALL**



# ONE YEAR OF WAR

A year in which we helped  
hundreds of thousands  
of refugees

## THE REPUBLIC OF MOLDOVA IS THE COUNTRY THAT HAS REGISTERED THE HIGHEST NUMBER OF UKRAINIAN REFUGEES PER CAPITA.

Most of the refugees who entered the country have been accommodated or are still accommodated in the centres and lodgings from Chisinau municipality. The greatest pressure was on the Capital. We are happy that we were able to manage the situation and we have received the highest appreciation from international organizations and foreign partners.



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We have dedicated ourselves fully since the first day of the war and it was Chisinau that faced the biggest wave of refugees.



More than

# 680 THOUSAND

Ukrainian refugees have entered the Republic of Moldova, **OF WHICH 498 THOUSAND WERE CHILDREN.**



# 16 000

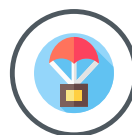
were accommodated in the municipal placement centres for refugees.

Those who need a temporary accommodation, with all the necessary living conditions, can contact the Municipal Refugee Placement Center "Patria-Lukoil" (former cinema "Patria Lukoil"), on 7/5 Studentilor street.



# 35 799

packages with products were distributed to **6 764 families** who have **10 581 de children** in their care.



# 66 760

humanitarian aid packages were distributed to refugees at the Municipal Refugee Placement Center "Patria-Lukoil"

The municipal placement centre for refugees offers a range of support services. In order to access the humanitarian aid (food packages, hygiene products packages, free lunches etc.) the refugees are expected at the Placement Centre warehouse at 7/5 Studentilor street. Upon showing any identification documents the workers offer products to refugees in the limits of the available stock.





# 1 480

refugee children were registered in schools and kindergartens of Chisinau municipality.



# 1 949

children have attended the extracurricular institutions from Chisinau.

Available places for placement of refugee children have been identified in all educational institutions providing studies in the minority language of the capital.

We offer a range of educational and fun activities within creative centres for children and youth, art schools and in municipal libraries.



# 800

refugee children have spent time in leisure camps in Chisinau municipality in the summer of 2022.

# 1 794

refugees have registered at the municipal library and have received a free access card.



The 27 branches of the municipal library organize various activities within, where children can read, experiment, and explore.



- **400 HOURS** of corporate volunteering
- **11 MUNICIPAL LIBRARY BRANCHES** involved in the project “Reading Together Without Borders: An Hour of Stories for Humanity”.
- **6 LIBRARY** branches organized a series of creative/painting workshops with the topic “Solidarity for PEACE”.
- The project “Libraries bring change to the community during the refugee crisis”.
- “I. Mangher” library services have been accessed more than **7,000 TIMES**
- **47 ACTIVITIES ORGANIZED** at “Lesea Ukrainka”, a branch of the municipal library “B.P. Hasdeu”



# 2 300

young people from Ukraine have benefited from the activities of the Municipal Youth Centre Chisinau.

The 4 branches of the Chisinau Municipal Youth Centre offer a youth friendly service complex:

- Personal development activities;
- Interest clubs (cooking, sports, financial education and debates);
- Volunteer program;
- Psychological counselling;
- Leisure activities



# 2103

young people from Ukraine were informed by the mobile team of the Municipal Centre of youth Chisinau, which carries out visits continuously throughout the territory of Chisinau municipality.

# 13 703

appeals from the refugees were registered in the municipal medical and sanitary institutions



**Refugees from Ukraine, located on the territory of the municipality of Chisinau, have benefited and continue to benefit from the following services:**

- Primary medical care, provided by all Territorial Medical Associations (AMT);
- Hospital healthcare, provided by all PMSIs municipal;
- Dental services, offered by the two Municipal Centres of profile;
- Dispensing prescriptions and reimbursed drugs;
- Vaccinating people against COVID;
- Powdered milk is offered for babies, which refugees can request from the Municipal Placement Centre "Patria-Lukoil", AMT and family doctors in the districts.



# 7 571

children benefited from medical assistance



# 11 395

requests for primary healthcare were submitted



# 2 308

requests for inpatient medical assistance were submitted



# 596

pregnant refugees were supervised



# 58

Ukrainian children were born in municipal hospitals



# EMERGENCY AID OFFERED BY CHISINAU CITY HALL



**45**

temporary refugee placement centres on the territory of Chisinau municipality



**200**

economic agents offered donations to support refugees



**16 000**

people accommodated in municipal temporary placement centres



**175**

municipal bus routes involved in transporting refugees (31.6 thousand km)



**600**

600 young volunteers involved in the placement centres in the municipality



**6 700**

families hosted and continue to host refugees in the capital and suburbs



**800**

employees from municipal offices with a 24/24 working schedule between February and April



# SUPPORT FOR COMMUNITY INTEGRATION



## 43 373

refugees guided and helped to overcome the crisis situation



## 739

Ukrainian citizens employed in Chisinau municipality



## OVER 66 THOUSAND

humanitarian aid packages distributed to approximately 14 thousand beneficiaries



# CHILD PROTECTION



**312**

refugee children assisted at the country's borders and Chisinau Airport



**786**

refugee children enrolled in Community Centres for children and youth



**327**

refugee children accommodated in municipal fostering services



**68**

refugee children at risk received Primary and Secondary Family Support



**412**

refugee children identified and assisted by child protection specialists



# PSYCHOLOGICAL SUPPORT AND COUNSELLING



**2 740**

activities as professional support for children and adults



**14**

children tested to determine school maturity



**324**

refugee children trained in group activities



**12**

children tested by the psycho-pedagogical assistance service



**840**

refugees benefited from psychological first aid



**318**

children promised support during 636 counselling sessions and individual psychological rehabilitation



**9**

refugee children trained in speech therapy



**52**

parents received psychological assistance in the course of 42 sessions

## Thank you for your involvement and support given to the municipality of Chisinau in managing the Ukrainian refugee crisis!



- Embassy of the Federal Republic of Germany in the Republic of Moldova
- Embassy of the People's Republic of China in the Republic of Moldova
- Mannheim City Hall
- Cluj - Napoca City Hall
- UNICEF in the Republic of Moldova
- UNHCR in the Republic of Moldova
- USAID Moldova
- Peace Winds JAPAN
- World Food Programme
- IsraAID
- Plan International in Moldova
- Turkish International Co-operation Administration Office in Moldova
- UNDP in the Republic of Moldova
- OSCE mission in Moldova
- UNFPA in the Republic of Moldova
- „Date pentru Impact” Project
- PRO BONO Information and Resource Center
- A.O. “Rotary E-Club Chisinau - Triumph”
- Casa Rinaldi
- A.O. Association for the Empowerment of the Child and the Family “AVE Copii”
- A.O. Food Bank
- A.O. Ajută un OM
- Fabrica de Fericire
- The International Fundation “Calea Fericirii”
- Terre des hommes Moldova
- New Hope Moldova
- Charity Foundation “Caritas Moldova”
- Samaritans Purse volunteer organization
- The Jewish Community of the Republic of Moldova
- Open Gate International Moldova
- “Diaconia” Social Mission

- A.O. Concordia „Social Projects”
  - Religious Worship Union of Pentecostal churches from the Republic of Moldova
  - CCF Moldova - Child, Community, Family
  - Red Cross Society of Moldova
  - Charity Foundation “Save Life”
  - Charity organization „Vocea Stelei”
  - Charity Center for Refugees
  - IM “Vinamex” SRL
  - Maestro Fruits SRL
  - I.M “EFES VITANTA MOLDOVA BREWERY” S.A
  - AO Health Strategies and Policies Center (CSPS)
  - Arciconfraternita della Misericordia di Prato from Italy
  - “47-th PARALLEL” SRL
  - SC “Maestro Nud” SRL
  - SA Combinatul Auto No.4 from Chisinau
  - JSC “Flower of the Sun”
  - ICS METRO CASH CARRY MOLDOVA S.R.L
  - ICS “SIBIMPORT” SRL
  - Public Association “Association of Investors from Romania in the Republic of Moldova”
  - Moldcell Moldova Foundation
  - Viorica-Cosmetic SA
  - The National Society of Romanian Red Cross
  - Nova Lines INC SRL
  - Public association “Life without Leukemia”
  - International Center for Collaboration and Development
  - SC “Brodetchi” SRL
  - AO “Aici pentru Tine”
  - General Inspectorate for Emergency Situations
  - Agudat Israel Jewish Orthodox Religious Cult
  - Daac Hermes SA
  - Ner dica SRL
  - SKY INTERNATIONAL GITRADE SRL
  - “DMLINK” SRL
  - ACTED Association from Paris, Branch from the Republic of Moldova
  - “MOLDRETAIL GROUP” SRL
  - “ECO LIFE FOR YOU” SRL
  - “KAUFLAND” S.R.L.
- and many others!



# THANK YOU!



**CHISINAU  
CITY  
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[www.chisinau.md](http://www.chisinau.md)  
[www.help.chisinau.md](http://www.help.chisinau.md)  
[www.dgams.md](http://www.dgams.md)